

IMPORTANT

Dear Customer: Thank you for your order. We have taken every possible step to be sure it is correct as you requested. If for some reason it is not, we will correct or exchange under the terms of our guarantee. Please send garments and correspondence directly to Protexall.

PROTEXALL GUARANTEE/RETURN POLICY

Every Protexall garment is guaranteed to meet with your complete satisfaction. If you are not satisfied with any Protexall garment, just call us for a return authorization number. We will exchange, correct or issue a credit on any defective item. Non-standard size garments and garments that have been worn or laundered, or garments that have been lettered according to your instructions are not returnable unless they are defective. Due to color variations of dye lots, we cannot guarantee exact color matches of material with each shipment. Occasionally, items may be substituted with comparable item. Returns for size exchange or credit must be made within sixty days of shipping date. Garments returned for credit, shipped according to your instructions or purchase order, are subject to a 20% restocking fee.

Any defective garments returned for repair that have been worn MUST BE LAUNDERED.

INSTRUCTIONS FOR PROMPT RETURNS / EXCHANGES

Fill out in full and include with package.

1. You must include the following:

- A copy of your invoice or packing slip
- Invoice number _____

(IF COPY NOT AVAILABLE)

2. Please indicate in RED ink the items you are returning.

3. Reason for Returns / Exchanges

Please check appropriate box and explain below. size exchange defect credit/refund other

RETURNS WITHOUT EXPLANATION WILL NOT BE ACCEPTED.

4. Signed _____ Date _____

Telephone _____

SHIP TO: CUSTOMER # _____

NAME _____

ADDRESS _____

CITY _____

STATE _____ ZIP _____

SEND GARMENTS TO:



PROTEXALL
ESTABLISHED 1989

ATTN: Returns Dept.
77 S. Henderson St.
Galesburg, Illinois 61401